

## **EQUESTRIAN QUALIFICATIONS GB LIMITED PROCEDURES FOR ONGOING COMPLIANCE WITH REGULATORY REQUIREMENTS – SELF ASSESSMENT**

All EQL staff and associates are involved in the processes to ensure ongoing compliance with regulatory requirements.

EQL carries out self assessment against evidence gathered through rigorous and robust monitoring and quality assurance processes in order to:-

Evaluate performance

Recognise good practice

Improve performance

Review

Develop

Recognise need for training

Develop an Action Plan

Implement the Action Plan

Comply with regulatory requirements

Provide a fair, transparent and quality service for learners and candidates

Self assessment will be carried out against the following areas:

Corporate Governance Arrangements

Resources and Expertise to secure design and development of units and qualifications

Resources and Expertise to secure design, development and delivery of assessment

Determination and reporting of results/grades

Registration, Certification and malpractice

Diversity and Equality policy and procedures

Centre Approval Processes

General requirements for regulated qualifications

Customer Service

Enquiries, Appeals and Complaints

Banked Documents